



IC Memorandum 13-06

To: KEHP Insurance Coordinators

From: Department of Employee Insurance (DEI)

Re: HumanaVitality Healthy Foods

Date: February 27, 2013

Commonwealth of Kentucky
Personnel Cabinet
Department of Employee Insurance
2nd Floor, State Office Building
501 High Street
Frankfort, Kentucky 40601

Web Site: kehpn.ky.gov

We sent an IC Memo on February 7, announcing the HealthyFood program. Some HumanaVitality members have requested more detailed instructions on how to use their Vitality HealthyFood Shopping Card. We want to be sure they are earning savings with every Great For You healthier food purchase made at Walmart. We also want to make it as easy as possible. Please share this information with your members. We have attached a flyer you may also share and post.

Members can follow these simple steps at the register:

If you are at self-checkout:

- Once you have scanned all of your items, select "Finish & Pay."
- Select "Shopping Card" and scan your Vitality HealthyFood Shopping Card.
- Select your final method of payment and pay for your items.

If you are at the cashier checkout lane:

- After the cashier has told you the amount you owe, tell the cashier you have a Vitality HealthyFood Shopping Card.
- Have your Vitality HealthyFood Shopping Card scanned before you pay.

Important note: HumanaVitality members have told us that during checkout some Walmart cashiers will ask you if you want to add money to your Vitality HealthyFood Shopping Card. You should tell the cashier that you do not want to add money to the Vitality HealthyFood Shopping Card. The cashier will then hit "Enter" to clear out of that screen and finish your checkout transaction.

To make sure your Vitality HealthyFood Shopping Card is working, check your receipt. Directly below the total you should see the words *Shopping Card Tend*. **If it is your first time using the Vitality HealthyFood Shopping Card, the Shopping Card Tend amount will be \$0.00. This shows the Vitality HealthyFood Shopping Card was accepted by the register.**

In 5 - 7 business days after scanning the Vitality HealthyFood Shopping Card, the savings you earned for your Great For You healthier food purchases will be applied to your Vitality HealthyFood Shopping Card. The savings you earn from your purchase will show up on your Vitality HealthyFood Savings Statement, located at **HumanaVitality.com**. Then, you can redeem your savings on any future purchase made at Walmart.

